

## Electronic Acknowledgement Receipt

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| <b>EFS ID:</b>                              | 6730489  |
| <b>Application Number:</b>                  | 09480589   |
| <b>International Application Number:</b>    |  |
| <b>Confirmation Number:</b>                 | 4505   |
| <b>Title of Invention:</b>                  | METHOD, SYSTEM, AND PROGRAM PRODUCT FOR ON-LINE SERVICE CALL SCHEDULING  |
| <b>First Named Inventor/Applicant Name:</b> | Kevin Michael Ruppelt  |
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| <b>Filer:</b>                               | Eric T. Krischke/Chris Axley   |
| <b>Filer Authorized By:</b>                 | Eric T. Krischke   |
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| <b>Application Type:</b>                    | Utility under 35 USC 111(a)  |

### Payment information:

|  |                 |
|--|-----------------|
| Submitted with Payment                   | yes             |
| Payment Type                             | Deposit Account |
| Payment was successfully received in RAM | \$1510          |

|   |  |   |   |                  |                  |
|---|--|---|---|------------------|------------------|
| RAM confirmation Number   |  | 3028  |   |                  |                  |
| Deposit Account   |  | 012384  |   |                  |                  |
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| File Listing:   |  |   |   |                  |                  |
| Document Number   | Document Description                         | File Name   | File Size(Bytes)/ Message Digest                    | Multi Part /.zip | Pages (if appl.) |
| 1   | Issue Fee Payment (PTO-85B)                  | 122300-1USFeeIssueFee30DEC2009-6759893-1.PDF                        | 59895<br>867c7911891145f9bd477a5e55786d1923a0ea     | no               | 2                |
| Warnings:   |  |   |   |                  |                  |
| Information:  |  |   |   |                  |                  |
| 2   | Change of Address                            | 122300-1USFeeAddressIndicationForm30DEC2009-6668456-1.PDF           | 312149<br>216b49ffab673d17744ee35b1474799a5eb77c478 | no               | 2                |
| Warnings:   |  |   |   |                  |                  |
| Information:  |  |   |   |                  |                  |
| 3   | Post Allowance Communication - Incoming      | 122300-1USCorrespondence-COMMUNICATION-USPTO30DEC2009-6763686-1.PDF | 62447<br>686dec5e1edeb0c5286efb0500961e118020304e   | no               | 1                |
| Warnings:   |  |   |   |                  |                  |
| Information:  |  |   |   |                  |                  |
| 4   | Applicant summary of interview with examiner | 122300-1USExaminerInterviewSummary30DEC2009-6763720-1.PDF           | 63402<br>828c38b440c541698a00f0ec94038c2d1aef79c42  | no               | 1                |
| Warnings:   |  |   |   |                  |                  |
| Information:  |  |   |   |                  |                  |
| 5   | Post Allowance Communication - Incoming      | 122300-1USCorrespondence-COMMENTS-USPTO30DEC2009-6763737-1.PDF      | 63862<br>8cc230058e1022c4a20ff1796c4c98a05b0c4696   | no               | 1                |
| Warnings:   |  |   |   |                  |                  |
| Information:  |  |   |   |                  |                  |
| 6   | Fee Worksheet (PTO-875)                      | fee-info.pdf  | 30284<br>09ba054ab7101fbec594176186f5554de227       | no               | 2                |
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.